



PRIVACY POLICY

Effective Date: 06 June 2023

Krakatau Sarana Abadi (“KSA,” “we,” “our,” or “us”), we are committed to safeguarding your personal information. This Privacy Policy explains how we collect, use, and protect the information you provide when accessing our services. By using our platform, you agree to the terms of this policy.

1. Information We Collect

- 1.1. **Personal Information:** Includes details that identify you as an individual, such as your name, contact information, government-issued identification, and payment details.
- 1.2. **Non-Personal Information:** Includes aggregated data, such as usage patterns, preferences, and demographic information, which cannot be used to identify you personally.
- 1.3. **Transaction Data:** Information related to your interactions on the platform, including rentals, purchases, and communications with other users.

2. How We Use Your Information

- 2.1. To facilitate and manage transactions on our platform.
- 2.2. To verify your identity and maintain security across the platform.
- 2.3. To improve the functionality and user experience of our services.
- 2.4. To communicate important updates, including changes to policies or services.
- 2.5. To comply with legal obligations or enforce our Terms and Conditions.

3. Information Sharing

- 3.1. **With Transaction Parties:** When you engage in a transaction, we may share relevant personal information with other users involved, as necessary for the transaction.
- 3.2. **With Service Providers:** We may share your data with third-party vendors who assist in operating our platform, such as payment processors or verification services.
- 3.3. **With Legal Authorities:** If required by law or to protect our legal rights, we may disclose your information to government authorities or other authorized entities.

4. Data Storage and Security



- 4.1. Your data is securely stored in compliance with applicable regulations.
- 4.2. We employ industry-standard security measures to protect your information from unauthorized access, loss, or misuse.
- 4.3. While we strive to safeguard your data, no system is entirely secure. Users share their information at their own risk.

5. User Rights

- 5.1. You have the right to access, update, or delete your personal information by contacting our support team.
- 5.2. You may withdraw consent for specific data usage practices, though this may limit your ability to use certain platform features.
- 5.3. You can request a summary of your personal data held by KSA at any time.

6. Cookies and Tracking

- 6.1. Our platform uses cookies and similar technologies to enhance user experience, track preferences, and analyze platform usage.
- 6.2. You may disable cookies through your browser settings; however, this may impact the functionality of the platform.

7. Third-Party Links

Our platform may contain links to third-party websites or services. KSA is not responsible for the privacy practices of these external entities, and we encourage you to review their policies before sharing personal information.

8. Policy Updates

KSA reserves the right to modify this Privacy Policy at any time. Significant changes will be communicated through the platform or via email. Continued use of our services after such updates constitutes your agreement to the revised policy.



9. Contact Us

For questions, concerns, or requests related to this Privacy Policy, please contact us at:

Krakatau Sarana Abadi

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